

EMile Corporation Privacy Policy

Effective Date: 07/31/2022

Version: 1.0

Introduction

EMile Corporation ("we," "us," or "our") recognizes the importance of your personal information. We will comply with legal and regulatory requirements and take appropriate security measures to protect your personal information and ensure it is secure and controlled. This Privacy Policy explains how we collect, use, store, and protect your personal information, and how you can exercise your rights.

Scope of Application

By registering a user account and using the account to create, pay for, and track courier orders, you acknowledge that you have read, understood, and accepted all the terms of this Privacy Policy. If you do not agree with any terms of this Privacy Policy, please immediately stop registering and using our services.

Information We Collect

To provide you with courier services, we may collect the following information:

- **Personal Identification Information:** Name, phone number, address, ID number (in specific cases required by law).
- **Courier Information:** Sender and recipient's name, address, phone number, waybill number, item information, delivery progress.
- **Payment Information:** Bank card information, payment platform account (for paying courier fees).
- **Device Information:** IP address, browser type, operating system, device model (for website operation and security maintenance).
- **Location Information:** With your authorization, we may collect your location information to provide nearby courier services.

- **Cookies and Other Technologies:** We use cookies and other technologies to collect your website usage information to improve user experience and conduct data analysis.

How We Use Information

We may use the collected information for the following purposes:

- Provide courier services, including creating waybills, paying fees, and tracking delivery progress.
- Process your inquiries and complaints.
- Improve our services and website.
- Conduct data analysis and market research.
- Comply with legal and regulatory requirements.
- Send notifications and information related to courier services.

How We Share Information

We may share your information in the following situations:

- Share with our partners to provide courier services.
- Share with payment platforms to process payments.
- Disclose information to relevant authorities as required by laws and regulations.
- Share information with third parties with your consent.

Information Security

We take the following measures to protect your information security:

- Use encryption technology to protect sensitive information.
- Restrict access to personal information.
- Conduct regular security assessments and vulnerability scans.
- Provide privacy protection training for employees.
- **Data Retention and Deletion:**
 - We retain your personal information only for the period necessary to achieve the purposes stated in this Privacy Policy, unless otherwise required by laws and regulations.

- We will periodically review and delete personal information that is no longer needed or has exceeded the retention period, especially data involving sensitive personal information, to minimize privacy risks.
- For certain types of sensitive data (e.g., ID numbers, bank card information), we will use encryption or other security measures for storage, and perform secure deletion or anonymization after reaching the retention period.

Your Rights

You have the right to:

- Access and correct your personal information.
- Delete your personal information (where permitted by law).
- Withdraw your consent to our collection and use of information.
- Complaint about our processing of your personal information.
- Data Deletion Right:
 - You have the right to request that we delete your personal information. We will respond to your deletion request in the following situations:
 - Our processing of personal information violates laws and regulations.
 - We collect and use your personal information without your consent.
 - Our processing of personal information violates our agreement with you.
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 - You no longer use our products or services, or you cancel your account.
 - We no longer provide you with products or services.

Protection of Minors

We do not knowingly collect personal information from minors. If we discover that we have collected personal information from a minor, we will immediately delete it.

Changes to the Privacy Policy

We may update this Privacy Policy from time to time. We will notify you by posting the updated Privacy Policy on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact us through the following methods:

- office@emileps.com
- +1 (289) 301-8916

EMile Corporation 隐私政策 (中文翻译, 以英文版本为准)

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版本: 1.0

引言

EMile Corporation(以下简称“我们”)深知个人信息对您的重要性,我们将按照法律法规的要求,采取相应的安全保护措施,尽力保护您的个人信息安全可控。本隐私政策旨在向您说明我们如何收集、使用、存储和保护您的个人信息,以及您如何行使您的权利。

适用范围

通过注册用户账号并使用账号进行创建、支付、查询快递订单,即代表您已阅读、理解并接受本隐私政策的全部内容。如果您不同意本隐私政策的任何条款,请立即停止注册和使用我们的服务。

我们收集的信息

为了向您提供快递服务,我们可能会收集以下信息:

- 个人身份信息:姓名、电话号码、地址、身份证号码(在法律要求的特定情况下)。
- 快递信息:发件人和收件人的姓名、地址、电话号码,快递单号、物品信息、派送进度。
- 支付信息:银行卡信息、支付平台账号(用于支付快递费用)。
- 设备信息:IP地址、浏览器类型、操作系统、设备型号(用于网站运行和安全维护)。
- 位置信息:在您授权的情况下,我们可能会收集您的位置信息,以便提供附近的快递服务。
- **Cookie**和其他技术:我们使用**Cookie**和其他技术来收集您的网站使用信息,以便改善用户体验和进行数据分析。

我们如何使用信息

我们可能会将收集到的信息用于以下目的:

- 提供快递服务,包括创建快递单、支付费用、跟踪派送进度。

- 处理您的咨询和投诉。
- 改善我们的服务和网站。
- 进行数据分析和市场调研。
- 遵守法律法规的要求。
- 发送与快递服务相关的通知和信息。

我们如何共享信息

我们可能会在以下情况下共享您的信息：

- 与我们的合作伙伴共享，以便提供快递服务。
- 与支付平台共享，以便处理支付。
- 在法律法规要求的情况下，向相关部门披露信息。
- 在获得您同意的情况下，与第三方共享信息。

信息安全

我们采取以下措施保护您的信息安全：

- 使用加密技术保护敏感信息。
- 限制对个人信息的访问权限。
- 定期进行安全评估和漏洞扫描。
- 对员工进行隐私保护培训。
- 数据保留与删除：
 - 我们仅在实现本隐私政策所述目的所必需的期限内保留您的个人信息，除非法律法规另有规定。
 - 我们将定期审查并删除不再需要或超出保留期限的个人信息，特别是涉及个人信息敏感内容的数据，以最大程度地降低隐私风险。
 - 对于某些特定类型的敏感数据（例如身份证号码、银行卡信息），我们将采用加密或其他安全措施进行存储，并在达到保留期限后进行安全删除或匿名化处理。

您的权利

您有权：

- 访问和更正您的个人信息。
- 删除您的个人信息（在法律允许的情况下）。
- 撤销您对我们收集和使用信息的同意。

- 投诉我们对您个人信息的处理。
- 数据删除权：
 - 您有权要求我们删除您的个人信息。在以下情况下，我们将响应您的删除请求：
 - 我们处理个人信息的行为违反法律法规。
 - 我们收集、使用您的个人信息，却未征得您的同意。
 - 我们处理个人信息的行为违反了与您的约定。
 - 您不再使用我们的产品或服务，或您注销了账号。
 - 我们不再为您提供产品或服务。

未成年人保护

我们不会在知情的情况下收集未成年人的个人信息。如果发现我们收集了未成年人的个人信息，我们将立即删除。

隐私政策的变更

我们可能会不时更新本隐私政策。我们将通过在网站上发布更新后的隐私政策来通知您。

联系我们

如果您对本隐私政策有任何疑问，请通过以下方式联系我们：

- office@emileps.com
- +1 (289) 301-8916